

State of Student Healthcare Report 2025
International student survey
University of Queensland Student Health Month

TERMS AND CONDITIONS

1. The research period ("Survey Period") for this market research ("Research") commences for event UQ Student Health Month at 9am AEST Wednesday, 6 August 2025 to 5pm AEST Friday, 29 August 2025.
2. Entry is only open to participants:
 - a. who are 18 years or older, residing in Australia and attending the University of Queensland, as at the date of entry participation and are a;
 - i. current international student with an eligible student visa (subclass 500) currently studying in Australia ("Eligible Customer" or "Participant").
 - ii. Who provide a valid student email address ending in edu.au. If a personal email address is provided (e.g. Gmail, Yahoo or Outlook), the entry will be invalid.
 - iii. Complete the survey via the University of Queensland unique link: https://qsnetwork.az1.qualtrics.com/jfe/form/SV_3aAwRzn2ohTMcPI?Q_EED=eyJ2ZXliOiJkcmF3liwidSI6InVxliwic291cmNlIjoibGl2ZSJ9.
3. Information about the survey completion prize draw in the form of 1 x \$2000 Apple Gift Card and how to enter forms part of these terms and conditions. Taking part in this Research constitutes acceptance of these terms and conditions.
4. The promoter is AWP Australia Pty Ltd, trading as Allianz Partners, ACN 097 227 177, 310 Ann Street, Brisbane QLD 4000, phone: (07) 3305-7000 ("the Promoter").
5. Any work (for example, survey responses) submitted as part of an entry ("Work") becomes the property of the Promoter. As a condition of entry, each e\Participant irrevocably grants to the Promoter a non-exclusive perpetual worldwide licence to use and exploit all intellectual property rights in and to the Work and consents to the Promoter doing (or omitting to do) any acts in respect of the Work which may otherwise constitute an infringement of a Participant's moral rights. Each Participant warrants to the Promoter that the Work submitted is an original work of the Participant which does not infringe any rights of any third party.
6. The directors, officers, management and employees (and their immediate families) of the Promoter and its related bodies are ineligible to enter the Research. Immediate family means any of the following: spouse or domestic partner, ex-spouse or ex-domestic partner, de-facto spouse or ex-de-facto spouse, child or step child (whether natural or by adoption), parent, step parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step brother, step sister or first cousin.

7. The Promoter reserves the right, at any time, to verify the eligibility of each Participant (including their identity, age and place of residence) and the validity of each entry and reserve the right, in its sole discretion, to disqualify any person who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of this Research. Further, any contact details provided incorrectly may be deemed by the Promoter as an invalid entry. Errors and omissions may be accepted at the Promoter's sole discretion. Failure by the Promoter to enforce any of its rights to recover damages or other compensation from such an offender are reserved.
8. Every survey completion is equivalent to one entry into the prize draw. Each Participant may only participate once. Entries are only valid during the period in which the survey completion is submitted and are not carried forward to the next draw. Eligible Participants will be automatically entered into the Research in their own name during the Research Period and eligible Participants will be entered into the prize draw in accordance with these terms and conditions.
9. There is 1 x \$2,000 Apple Gift Card in total consisting of a total prize pool of \$2,000.
10. Maximum of 1 entry per survey completion. Survey completion is defined as all questions being answered by the survey respondent and the eligibility criteria outlined in 2. are met. Redemption of the Gift Card is subject to any terms and conditions of the issuer. The issuer's terms and conditions can be found at <https://www.apple.com/legal/internet-services/itunes/giftcards/au/terms.html>. The cards are subject to the terms and conditions of the individual trader. Any ancillary costs associated with redeeming the Gift Card are not included. Any unused balance of the Gift Card will not be awarded as cash.
11. Gift Cards are non-transferable, non-refundable and non-redeemable for cash or other goods or services.
12. The \$2000 Apple Gift Card will be distributed by AWP Australia Pty Ltd, trading as Allianz Partners, ACN 097 227 177 Level 16, 310 Ann Street, Brisbane QLD 4000, phone: (07) 3305-7000 on **Friday 12 September at 12pm AEST** To enable fulfilment of the Gift Card, the promoter must provide Apple with your email address.
13. The Promoter accepts no responsibility for any tax implications that may arise from the Gift Card payment. Independent financial advice should be sought as tax implications may arise as a result of accepting the Gift Card.
14. The Gift Cards remain the property of the Promoter until lawfully claimed by the winners to the satisfaction of the Promoter pursuant to these terms and conditions. Gift cards must be claimed by **Wednesday 25 February 2026**. Any Gift Cards unclaimed after this date are forfeited.
15. The Promoter's decision is final and no correspondence will be entered into.

16. If this Research is not capable of being conducted as reasonably anticipated or is interfered with in any way due to any reason beyond the Promoter's reasonable control including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to:
- a. cancel, terminate modify or suspend the Research, where the Promoter deems appropriate; or
 - b. disqualify any Participant.
17. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of this Research. Any Participant disqualified under this clause is prohibited from any further participation in the Research. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved, including the return of any Gift Card(s).
18. As a condition of accepting the Gift Card, the eligible Participants must sign any legal documentation as and in the form required by the Promoter and/or Gift Card suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
19. To the extent permitted by law, the Promoter is not responsible or liable for:
- a. inaccurate/incorrect transcription of entry information;
 - b. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent other than as directed in the entry instructions;
 - c. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
 - d. any variation in Gift Card value to that stated in these terms and conditions;
 - e. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
 - f. unauthorised human intervention in any part of the competition;
 - g. electronic or human error which may occur in the administration of the competition;
 - h. any loss suffered or sustained, to person or property and including, but not limited to, consequential (including economic) loss arising in connection with the arrangement for supply, or the supply, of any goods or services by any person to a Gift Card recipient and, where applicable, to any family/persons accompanying a winner; or

- i. any injury or damage to persons or property, including to the Participant's or any other person's computer related to, or resulting from, participation or downloading any materials in this Research project.
20. Limitations of liability: by participating or entering into the Research, except for liability under statute which cannot be excluded, each Participant agrees that Promoter, its subsidiaries, affiliates, advertising and promotion agencies, and all of their respective officers, directors, employees, representatives and agents, will have no liability whatsoever for, and will be held harmless by each Participant for any claims, liability, or cause of action for any injury, loss or damage of any kind to persons, including without limitation property, due in whole or in part, directly or indirectly, from the delivery, acceptance, possession, use or misuse of either Gift Card, participation in this Research, or participation in any Research or Gift Card related activity. The Promoter is not liable for any change in value of a Gift Card occurring between the publishing date of these terms and conditions and the date the Gift Card is claimed.
 21. The above conditions do not affect, and are not intended to affect, any rights a consumer might have, which cannot be excluded under applicable consumer protection laws. To the fullest extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the payment of the cost of having the Gift Card supplied again.
 22. By accepting the Gift Card, each individual recipient agrees to participate in and co-operate as required with all reasonable media editorial requests relating to the Gift Card and/or the Research, including but not limited to, being interviewed and photographed. The Participants will not be entitled to any fee for participating in these activities.
 23. Nothing in these Terms and Conditions limits, excludes, or modifies, or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the Australian Securities and Investments Commission Act 2001 (Cth) or similar consumer protection laws in the State and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Gift Card claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Gift Card value to that stated in these Terms and Conditions; (e) any tax liability incurred by the Gift Card recipient or an Participant; or (f) use of the Gift Card.
 24. In order for an entry to be valid, the 'Eligible Participant' must have answered all questions and completed the survey in full.

25. The number of Gift Cards issued will be the same as the total number specified in clause 9.

Privacy Statement:

26. All entries will be the property of the Promoter.
27. The Promoter collects personal information in order to conduct this Research and to provide any goods/services you have requested or purchased. By participating in this Research, you also acknowledge that a further purpose for collection of your personal information is to enable the Promoter to use the information to assist it in improving goods and services and to contact you in the future with information on special offers or to provide the you with marketing materials via any medium including mail, telephone and commercial electronic messages. To opt out of receiving marketing material from the Promoter, you can do so at any time by writing to The Privacy Officer, Allianz Care Australia, PO Box 162, Toowong, Qld 4066, or email DataPrivacyAU@allianz-assistance.com.au or phone us on +61 7 3305 7000. The Promoter may disclose your personal information to third parties and service providers (some of which may be located outside Australia), including Gift Card suppliers or regulatory authorities or for any other purpose to which the Participant has consented previously or by entering this Research, such as promotional, marketing and publicity purposes.
28. Except as set out in these terms and conditions, personal information collected will be collected, used and disclosed in accordance with the Promoter's Privacy Policy available on request, or viewed online at <http://www.allianz-assistance.com.au/privacy-and-security/>. The Promoter's Privacy Policy contains relevant information, including how you may access and correct the personal information the Promoter holds, when and to who the Promoter may disclose your personal information overseas, how you may make a complaint about a breach of the Privacy Act 1988 (Cth) and the Promoter's Privacy Contact Officer details.
29. Participants are not required to provide personal information, however if you don't, you may not be eligible for this Research and the Promoter may not be able to provide you with its goods/services or contact you in relation to this Research or any changes to it. If an Participant does not truthfully provide all requested personal information, the Promoter may determine that they are not eligible to receive the Gift Card.
30. You can access the personal information about you held by the Promoter by calling the Promoter's Privacy Officer on 1800 023 767.