

# Accommodation Advice and Support

Help with accommodation options and where to get tenancy advice.



# Accommodation Advice

We understand you may now be in a position where you require new short or long term accommodation.

UQ Student Services can provide advice on your accommodation options, including:

1. On-campus residences including UQ Res and colleges.
2. Student Accommodation like Scape, Atira or Student One.
3. Private rental options using UQ Rentals or other private housing platforms.

If you are currently staying in short term, crisis accommodation, now is the time to start thinking about your accommodation options.

<https://my.uq.edu.au/student-support/accommodation>



# Support from Student Accommodation Providers



Our student accommodation providers Scape, Atira and Student One are able to provide you some accommodation options going forward – you can reach out to one of these providers directly for more information.

These providers have offered to:

1. Waive charging a bond to take up accommodation
  - In recognition bond money might be tied up in a property unable to be lived in.
  - If you enter a one year lease, bond will be requested at a mutually convenient later date.
  - If leasing for less than one year, you will receive an invoice for any damages / additional cleaning at the end of the lease.
2. Room agreements can be flexible from one month onwards.
3. There are many room types and price points so a solution should be found to suit your needs.





# UQ Union – Legal, Tenancy, and Visa Advice

UQ Union is able to offer FREE legal advice and assistance, for any topic, including:

- your rights as a tenant: what your landlord can and can't do
- disputes between you and your housemates
- your rights as a casual worker - what your employer can and can't do

UQU also provides FREE help and advice if you're an international student, for example:

- visa changes or extensions because your studies have been impacted
- visa implications if you want to go home to your family because they are worried about you
- bringing a partner into the country because they want to look after you

<https://www.uqu.com.au/supporting-u>



Free of Charge



Independent



No Judgement



Confidential



# Tenancy Advice

To end a lease where the premises have been destroyed or made completely or partially unfit to live in as a result of the storms you should look to end your lease immediately:

1. Complete a [\*\*Notice of Intention to Leave'Form R13\*\*](#)
2. Provide this notice within one month of the event and you can leave on the same day
3. The grounds for the notice are “non-liveability”

If you are staying somewhere under a rooming agreement (i.e. boarding house) you can complete the same process using a [\*\*Resident Leaving Form R12\*\*](#)

You should deal with the bond refund as soon as the tenancy is terminated.

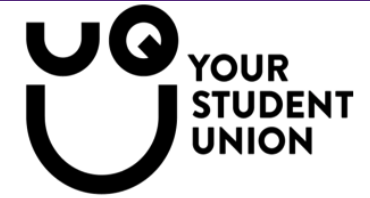




# Tenancy Advice

1. The landlord or agent can also issue a Notice to Leave where the property has been destroyed or made completely or partially unfit to live in as a result of the flooding or storm damage.
2. Notice can be provided within one month of the event and you can be asked to leave the same day.
3. If you choose to stay in the property but the premises are damaged or destroyed or unfit to live in as a result of the floods, you can negotiate a reduced rent with the landlord or agent.
4. If the property is damaged as a result of the floods you must notify the landlord or agent as soon as possible.





# Tenancy Support

## Tenants Queensland

- Community legal centre providing a free advice service for tenants in Queensland.
- <https://tenantsqld.org.au/>



## QSTARS

- Queensland Statewide Tenant Advice and referral service.
- Free independent advice and referral service for all Queensland renters.  
<https://qstars.org.au/>



## RTA

- Residential Tenancies Authority Queensland
- Provide tenancy information and support for tenants, owners and managers
- <https://www.rta.qld.gov.au/>





# Forms for Tenancy Advice

1. Notice of intention to leave (where you are ending a tenancy lease on a property)

<https://www.rta.qld.gov.au/forms-resources/forms/forms-for-general-tenancies/notice-of-intention-to-leave-form-13>

2. Resident leaving form (where you are ending a rooming agreement)

[https://www.rta.qld.gov.au/sites/default/files/media/Forms/COVID19%20forms/Form\\_R13\\_Notice\\_of\\_intention\\_to\\_leave\\_Rooming\\_accommodation\\_v8\\_May20.pdf](https://www.rta.qld.gov.au/sites/default/files/media/Forms/COVID19%20forms/Form_R13_Notice_of_intention_to_leave_Rooming_accommodation_v8_May20.pdf)

3. Refund of Rental Bond

<https://www.rta.qld.gov.au/sites/default/files/2021-09/Form-4-Refund-of-rental-bond.pdf>

