

Financial Advice and Support

Where to go and how to obtain financial support.



Financial Support

The Queensland and Commonwealth Governments have activated personal hardship financial assistance for communities impacted by the recent flooding.

Queensland: (open to ALL students)

[Emergency Hardship Assistance Grant](#)

[Essential Services Hardship Assistance Grant](#)

[Essential Household Contents Grant](#)

[Structural Assistance Grant](#)

[Essential Services Safety and Reconnection Grant](#)

Commonwealth:

[Australian Government Disaster Recovery Payment](#)





Emergency Hardship Assistance Grant

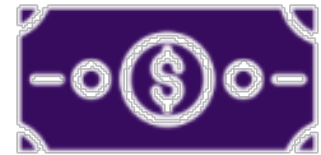
Supports people directly impacted by a disaster who are unable to meet their immediate essential needs for food, clothing, medical supplies or temporary accommodation.

If eligible, applicants may receive \$180 per person. Eligibility criteria:

- Live or are stranded in the targeted activation zone
- Have suffered hardship as a result of the event
- Unable to meet immediate essential needs

Evidence of identity and place of residence are required by providing:

- Drivers Licence or photo identification



This grant is initially available to claim for 7 days following the activation of the grant in your area.



Essential Services Hardship Assistance Grant

Supports people directly impacted by a disaster who are unable to meet their immediate needs where they have experienced a loss of one or more essential services for more than 5 days.

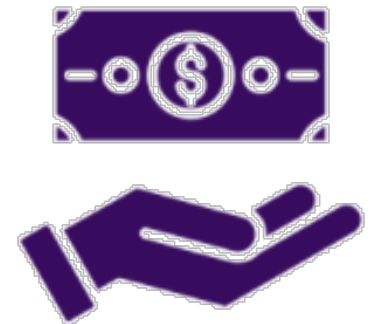
If eligible, applicants may receive \$150 per person. Eligibility criteria:

- Principal place of residence must be in the activated financial assistance disaster area.
- Be directly impacted by the loss of one or more essential services for more than 5 days as a result of the disaster. Essential services include:
 - Electricity (or alternate power supply) where this is the only source of power to the property.
 - Gas, where the property is gas only (if electricity is connected gas alone does not qualify for assistance)
 - Water, where an alternate source of water is not supplied.
 - Sewerage, only when residents are unable to stay in their principal place of residence due to health & safety concerns.
- Be suffering hardship.

Evidence of identity and place of residence is required by providing:

- Drivers Licence or photo identification
- Proof of address (lease, bond receipt, rates notice)

This grant is initially available to claim for 7 days following the activation of the grant in your area.





Essential Household Contents Grant

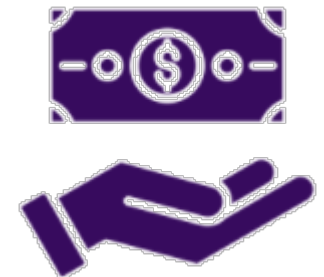
Supports people who are uninsured, or unable to claim insurance to replace or repair essential household contents (such as beds, linen and whitegoods) that were lost or damaged as a result of the disaster.

If eligible, applicants may receive up to \$1,765 per person. Eligibility criteria:

- Principal place of residence (renting or owning) must be in the activated financial assistance disaster area.
- Be uninsured or unable to claim insurance to replace or repair contents.
- Your weekly income (before tax) must be less than:
 - Individual: \$988 (\$51,398 per year)
 - Couple: \$1,367 (\$71,061 per year)

Evidence of identity and place of residence is required by providing:

- Drivers Licence or photo identification
- Proof of address (lease, bond receipt, rates notice, electricity bill)



If your application is accepted a visit to the property will be arranged with you via the Community Recovery Coordination Centre.



Structural & Essential Services Reconnection Grant

Supports people who are uninsured, or unable to claim insurance to make repairs to their home to make it secure and safe or reconnect essential services that were damaged in the disaster.

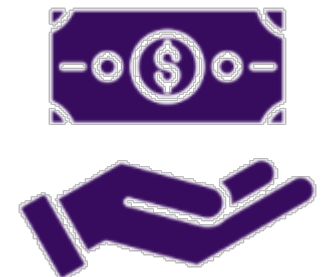
Structural Assistance applicants, if eligible, may receive up to \$10,995 per person.

Essential services reconnection applicants, if eligible, may receive one or both parts of the grant:

1. Inspection: \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, sewerage etc)
2. Repair: up to \$4,200 towards repair work to enable essential services to be reconnected (e.g. electrical wiring)

Both grants require you to meet the income eligibility and provide evidence of being the owner or mortgagee of the home.

Inspectors will need to make an assessment of the property before payments will be made.



Australian Government Disaster Recovery Payment

The Australian Government has provided financial support for people affected by the recent floods.

1. You need to live or work in an eligible local government area.
2. You need to be able to make your claim online via your myGov account linked with Centrelink.
3. There is a 6 month window to make the claim.
4. This grant is only available for Australian Residents or those who hold an eligible visa.





Help Applying for Grants

Local Government Areas in Queensland impacted by floods have setup community hubs to provide support for people affected by the recent disaster.

Community Hubs can help with:

- Applying for government disaster payments
- Support
- Advice
- Food

Find a Community Recovery hub location

The Community Recovery Hubs are now open for people affected by the [flooding in south-east Queensland](#).

Brisbane

Bracken Ridge Community Recovery Hub	▼
Moorooka Community Recovery Hub	▼
South Brisbane – Pop-up Hub	▼
Yeronga – Pop-up Hub	▼
Zillmere – Pop-up Hub	▼

<https://www.qld.gov.au/community/disasters-emergencies/disasters/resources-translations/find-hub>